

January 10, 2017

Subject: Weather Related Delays

Dear Valued Customer,

Due to extreme weather conditions facing our Boise headquarters, we are experiencing production and carrier delays. Unfortunately, poor road conditions and some highway closures have interrupted scheduled deliveries.

Rest assured, our production and shipping teams are working hard to meet your deadlines; we are utilizing all available resources to ensure you receive your orders as soon as possible.

As always, ECCO appreciates your business and understanding while we work through these delays. We remain committed to providing the best service possible. Should you have any questions or require assistance, please contact our Inside Sales team at 800.635.5900 or at orders@eccogroup.com.

Thank you,

ECCO Sales Team